Annual 47 C.F.R. S: 64.2009(e) CPNI Certification EB Docket 06-36

Annual 64.2009(e) CPNI Certification for:	2011 Covering the prior calendar year 2010
Date filed:	02/15/2011
Name of company covered by this certification:	CTI Telecom, Inc.
Form 499 Filer ID:	825716
Name of signatory:	Antonio M. Pita
Title of signatory:	President
(the company named above, herein recompany"), and acting as an agent of the company, knowledge that the company has established operated adequate to ensure compliance with the Commissio C.F.R. S: 64.2001 et seq., which is a subpart to imple Communications Act of 1934 as amended, 47 U.S.	that I have personal ting procedures that are n's CPNI rules. See 47 lement <u>section 222 of the</u>

Attached to this certification is an accompanying statement explaining how the company's procedures ensure that the company is in compliance with the requirements set forth in section 64.2001 et seq. of the Commission's rules. See attached accompanying statement for details.

The company <u>has not had to taken any actions</u> in the form of proceedings instituted or petitions filed by a company at either state commissions, the court system, or at the Commission against data brokers against in the past year.

The company understands that it must report on any information that it has with respect to the processes pretexters are using to attempt to access CPNI, and what steps the company is taking to protect CPNI.

Note, the company recognizes "pretexting" as "the process in which personal information is obtained by fraudulent means including identity theft, selling personal data for profit, or using some other method for snooping for information whose release was not authorized by the owner of the information. See attached accompanying statement for details on how the applicant guards CPNI data against pretexting.

Signed X [signature]